# Ben Bridge Jeweler The next 100 years...



#### A brief history

- Founded in Seattle in 1912
- Five generation family-run business
- Nearly 100 stores across Western United States and Canada
- Owned by Berkshire Hathaway since 2000



#### Your Personal Jeweler

We don't want to sell a customer once, we want to earn the opportunity to be a <u>Jeweler For Life</u>.



#### The challenge

Strong customer loyalty

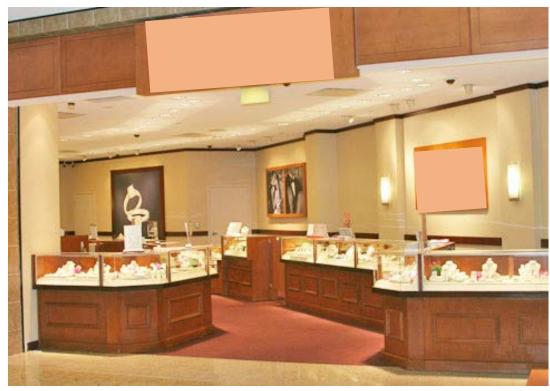
Good brand awareness

Weak market differentiation



#### Sea of Sameness







#### Sea of Sameness











Ben Bridge









### Jewelry advertising: Impossible

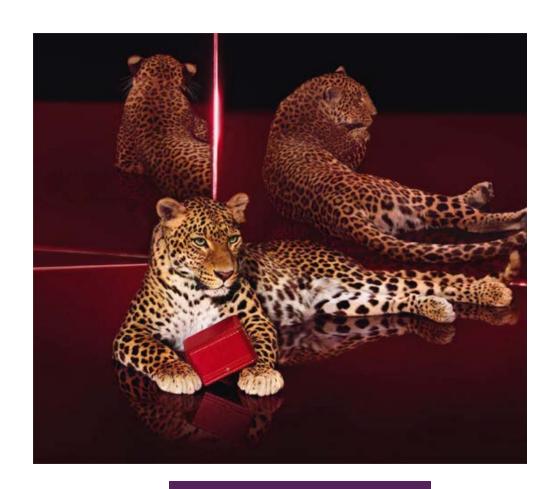






### Jewelry advertising: Outrageous







## Our Traditional Perspective





#### Problem

#### These are either

• <u>unmemorable</u> or <u>unattainable</u>

They miss why jewelry matters



#### New creative partnership





#### We believe

- Daily life is special and should be celebrated
- Jewelry is so precious that it deserves to be worn everyday
- Our job as jewelers is to curate jewelry that is beautiful, durable, and enduring enough to elevate the everyday lives of our customers
- <u>Jewelry becomes a indelible part of our lives, and grows increasingly valuable as it bears witness to our journeys</u>



#### Creative Execution: FOR LIFE

The true meaning of jewelry transcends a single moment.

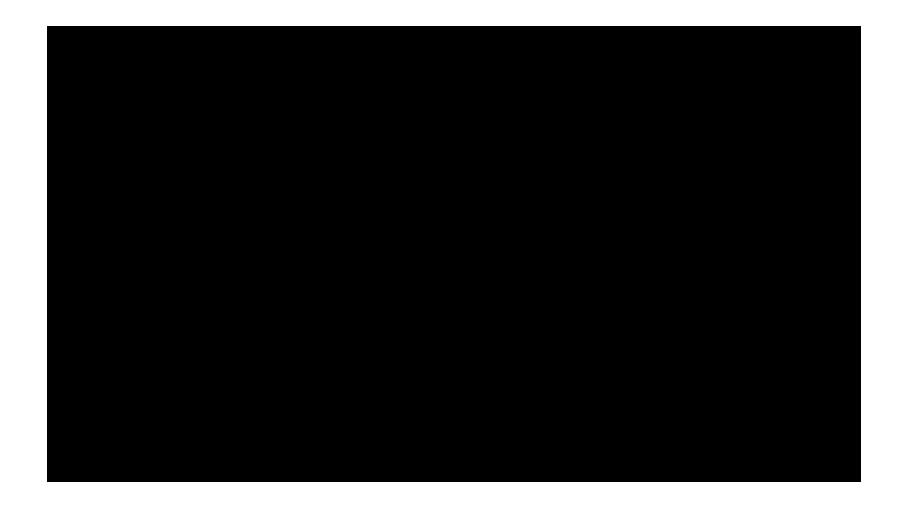
It is the least valuable it will ever be when someone finds it within our stores.

The true value of fine jewelry is revealed over time as it becomes part of someone's life.

We believe that jewelry becomes more valuable, indeed more perfect, over time.

It is the culmination of millions of everyday moments that turns a piece of jewelry into something truly precious.











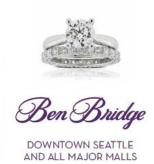




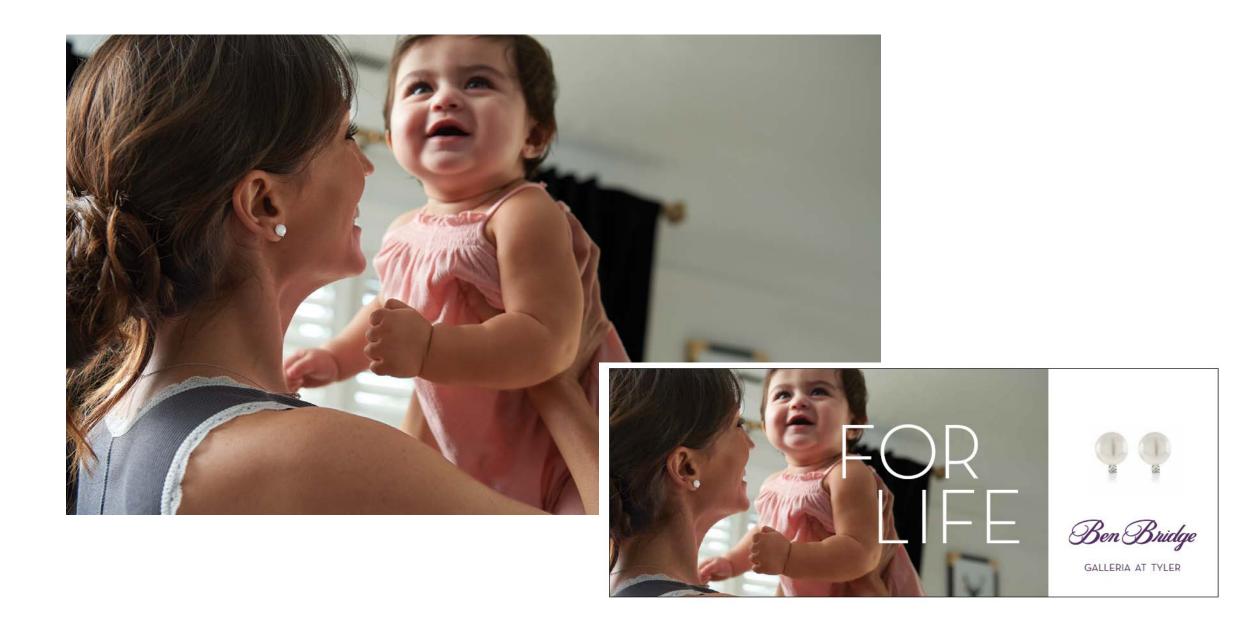
WESTFIELD UTC







Ben Bridge



## TIMELESS Magazine





#### FOR LIFE



MARC BRIDGE Vice President of Marketing

We believe the watches and jewelry we curate are extraordinary. But as remarkable as each piece is, when you find it in one of our stores it hasn't become extraordinary yet.

Yes, each was created by passionate artisans, many of whom have decades of experience in their craft.

Yes, each was made with time-honored techniques that have been developed, perfected and passed down over generations.

Yes, our team of exacting buyers traverse the globe every year in search of the most unique and desirable jewelry and watches.

But no, we don't make the pieces we sell extraordinary. We simply ensure that each piece is worthy of you and your life. You make them extraordinary.

In this issue of *Timeless*, we spotlight some of the special pieces we have the honor to bring to you, and share stories of how jewelry and watches become extraordinary as they become part of your everyday life.

While we believe our offerings are the best way to mark the momental ocasions in life—engagements, weddings, birthdays, anniversaries and holidays—affer those occasions have passed, our jewelry accumulates its true value as it is woven into the fabric of daily life. It bears witness to the big moments, the small moments, the joyous moments and the painful moments that give our lives their richness.

For something to stand the test of time, to endure through everything life throws at you, it has to be beautiful, it has to be durable and it has to make you smile. But its greatest value comes from the memories you create while wearing it and the life you live with it.

Cheers to you. For Life.







A valuable part of every invaluable moment.

Ben Bridge



We don't need to be alchemists, we just need to do justice to our extraordinary products.



## This is the story of Toscano





#### Inspired by people, places, and gemstones





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