

CENTERIS REMOTE AND SMART HANDS

Centeris' highly trained and experienced technicians provide a wide range of on-demand and scheduled support for your technical infrastructure 24 hours a day, 7 days a week, 365 days a year.

TYPICAL SERVICES

- Technical assistance and troubleshooting
- Shipping, receiving and documenting new inventory
- Equipment installations
- Rack, cabinet and cage management
- Reboots
- Documentation of installs/de-installs/reinstalls in asset management database system
- Troubleshooting circuits
- Auditing, physical racking and stacking of equipment to specific elevation
- Support and provide security escort for 3rd party entry in restricted data center space
- Extend patch cables from patch panel to equipment
- Software loading
- Equipment inventory control and management
- Visual equipment checks

OTHER CENTERIS DATA CENTER SERVICES

- Migration assistance
- Business resiliency solutions
- On-site amenities including office space, fully equipped conference room and dedicated storage including burn-in space

